



User Name: CRISTOPHER AVELLO | Generated: 7/5/2024 | Filter Year: All | Filter Status: All

## Required Learning

### External Field

#### **Print Certificate**

Selling with Integrity	Complete 09/19/2023
Selling with Integrity Exam View Attempts	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 09/19/2023
Our Compliance Program	Complete 09/19/2023
Our Compliance Program Exam View Attempts	Complete 09/19/2023
2024 Attestations	Complete 09/19/2023
Medicare Certification	Complete 09/11/2023
Certification Evaluation	Complete 09/19/2023

### External Telesales

#### **Print Certificate**

Selling with Integrity	Complete 09/19/2023
Selling with Integrity Exam View Attempts	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 09/19/2023
Our Compliance Program	Complete 09/19/2023
Our Compliance Program Exam View Attempts	Complete 09/19/2023
2024 Attestations	Complete 09/19/2023
Medicare Certification	Complete 09/11/2023
Certification Evaluation	Complete 09/19/2023

## Internal Telesales & Seasonal

[Print Certificate](#)

Selling with Integrity	Complete 09/19/2023
Selling with Integrity Exam	Complete 09/19/2023
View Attempts	
Cigna-Healthcare Products and Benefits Overview	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam	Complete 09/19/2023
View Attempts	
Our Compliance Program	Complete 09/19/2023
Our Compliance Program Exam	Complete 09/19/2023
View Attempts	
2024 Attestations	Complete 09/19/2023
Medicare Certification	Complete 09/11/2023
Certification Evaluation	Complete 09/19/2023

## Test-Out Track

Test-Out Exam for Cigna-Healthcare Products and Benefits Overview	Not Started
View Attempts	
Test-Out Exam for Our Compliance Program	Not Started
View Attempts	
Medicare Certification	Complete 09/11/2023
2024 Attestations	Complete 09/19/2023
Certification Evaluation	Complete 09/19/2023
testing-uploading SCROM	Not Started

## CSB Training

### PRODUCTS

Medicare & Medicare Supplement	In progress
Cigna Medicare Supplement Overview	In progress
Flexible Choice Dental, Vision & Hearing	In progress
Flexible Choice Cancer, Heart Attack & Stroke	In progress
Massachusetts Agents Selling Cancer Policies	Not Started
Flexible Choice Hospital Indemnity	Not Started
Cancer Treatment	Not Started
Accident Treatment	Not Started
Choice Accident	Not Started

Whole Life	Not Started
Anti Money Laundering (IWL/AML)	Not Started
<b>CSB PROCESSES</b>	
Group Affiliations and List Bill Process	Not Started
Lifecycle of a Policy	Not Started
Understanding Claims	Not Started
Commission Statements	Not Started
<b>INTRODUCTION TO CSB</b>	
Why Cigna Supplemental Benefits	Not Started
The Need for Supplemental Health Products	Not Started
Welcome to Cigna Supplemental Benefits	Not Started
WINcentives	Not Started
<b>TOOLS &amp; TECH</b>	
Cigna For Brokers (Producer Portal) for CSB brokers	Not Started
ExpressApp	Not Started
Self-enrollment/PURL	Not Started
ExpressWay (Recruiters)	Not Started
Six Steps to Successful Selling with Cigna	Not Started
Retention Strategy	Not Started
Cross Selling	Not Started

## Internal Telesales & Seasonal

Cigna-Healthcare Products and Benefits Overview	Complete 07/03/2024
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 07/03/2024
Our Compliance Program	Complete 07/03/2024
Our Compliance Program Exam View Attempts	Complete 07/03/2024
2025 Attestations	Complete 07/03/2024
Medicare Certification	In progress
Certification Evaluation	Complete 07/03/2024

## Test-Out Track

Test-Out Exam for Cigna-Healthcare Products and Benefits Overview View Attempts	Not Started
Test-Out Exam for Our Compliance Program View Attempts	Not Started

Medicare Certification

In progress

2025 Attestations

Complete 07/03/2024

Certification Evaluation

Complete 07/03/2024

**Required Courses**

**Elective Learning**

**Elective Courses**