



User Name: CRISTOPHER AVELLO | Generated: 7/5/2024 | Filter Year: All | Filter Status: All

Required Learning

External Field

Print Certificate

Selling with Integrity	Complete 09/19/2023
Selling with Integrity Exam View Attempts	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 09/19/2023
Our Compliance Program	Complete 09/19/2023
Our Compliance Program Exam View Attempts	Complete 09/19/2023
2024 Attestations	Complete 09/19/2023
Medicare Certification	Complete 09/11/2023
Certification Evaluation	Complete 09/19/2023

External Telesales

Print Certificate

Selling with Integrity	Complete 09/19/2023
Selling with Integrity Exam View Attempts	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview	Complete 09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 09/19/2023
Our Compliance Program	Complete 09/19/2023
Our Compliance Program Exam View Attempts	Complete 09/19/2023
2024 Attestations	Complete 09/19/2023
Medicare Certification	Complete 09/11/2023
Certification Evaluation	Complete 09/19/2023

Internal Telesales & Seasonal		
Print Certificate		
Selling with Integrity	Complete	09/19/2023
Selling with Integrity Exam View Attempts	Complete	09/19/2023
Cigna-Healthcare Products and Benefits Overview	Complete	09/19/2023
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete	09/19/2023
Our Compliance Program	Complete	09/19/2023
Our Compliance Program Exam View Attempts	Complete	09/19/2023
2024 Attestations	Complete	09/19/2023
Medicare Certification	Complete	09/11/2023
Certification Evaluation	Complete	09/19/2023

Test-Out Track		
Test-Out Exam for Cigna-Healthcare Products and Benefits Overview View Attempts		Not Started
Test-Out Exam for Our Compliance Program View Attempts		Not Started
Medicare Certification	Complete	09/11/2023
2024 Attestations	Complete	09/19/2023
Certification Evaluation	Complete	09/19/2023
testing-uploading SCROM		Not Started

CSB Training		
PRODUCTS		
Medicare & Medicare Supplement		In progress
Cigna Medicare Supplement Overview		In progress
Flexible Choice Dental, Vision & Hearing		In progress
Flexible Choice Cancer, Heart Attack & Stroke		In progress
Massachusetts Agents Selling Cancer Policies		Not Started
Flexible Choice Hospital Indemnity		Not Started
Cancer Treatment		Not Started
Accident Treatment		Not Started
Choice Accident		Not Started

Whole Life	Not Started
Anti Money Laundering (IWL/AML)	Not Started
CSB PROCESSES	
Group Affiliations and List Bill Process	Not Started
Lifecycle of a Policy	Not Started
Understanding Claims	Not Started
Commission Statements	Not Started
INTRODUCTION TO CSB	
Why Cigna Supplemental Benefits	Not Started
The Need for Supplemental Health Products	Not Started
Welcome to Cigna Supplemental Benefits	Not Started
WINcentives	Not Started
TOOLS & TECH	
Cigna For Brokers (Producer Portal) for CSB brokers	Not Started
ExpressApp	Not Started
Self-enrollment/PURL	Not Started
ExpressWay (Recruiters)	Not Started
Six Steps to Successful Selling with Cigna	Not Started
Retention Strategy	Not Started
Cross Selling	Not Started

Internal Telesales & Seasonal

Cigna-Healthcare Products and Benefits Overview	Complete 07/03/2024
Cigna-Healthcare Products and Benefits Overview Exam View Attempts	Complete 07/03/2024
Our Compliance Program	Complete 07/03/2024
Our Compliance Program Exam View Attempts	Complete 07/03/2024
2025 Attestations	Complete 07/03/2024
Medicare Certification	In progress
Certification Evaluation	Complete 07/03/2024

Test-Out Track

Test-Out Exam for Cigna-Healthcare Products and Benefits Overview View Attempts	Not Started
Test-Out Exam for Our Compliance Program View Attempts	Not Started

Medicare Certification	In progress
2025 Attestations	Complete 07/03/2024
Certification Evaluation	Complete 07/03/2024
Required Courses	
Elective Learning	
Elective Courses	