

# TRAINING TRANSCRIPT FOR CRISTOPHER AVELLO

List of completed activities from 8/2/2021 to 8/2/2022

**E-mail:**

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**City:**

Jacksonville

**Manager:**

Matthew Schinker

**Position:**

Telesales Engagement Agent

**State/Province:**

FL

## ACTIVITIES

This is where you will find completions for activities.

Activity	Estimated Credit Hours	Completion Date	Expiration Date	Score	Attended Duration	Start Date
 CBT: <a href="#">Security Awareness Essentials</a> Code : I_CPL_00162_CBT		8/1/2022		100	Day(s): 0, Hour(s): 0, Minute(s): 4, Second(s): 47.1	8/1/2022
 CBT: <a href="#">Protecting Against Malicious Insiders</a> Code : I_CPL_00160_CBT		8/1/2022		100	Day(s): 0, Hour(s): 0, Minute(s): 5, Second(s): 48	8/1/2022
 CBT: <a href="#">Privacy and Security Training</a> Code : I_CPL_00155_CBT		8/1/2022		100	Day(s): 0, Hour(s): 1, Minute(s): 10, Second(s): 1.1	8/1/2022
 CBT: <a href="#">Outbound Telecommunications Training</a> Code : I_CPL_00157_CBT		8/1/2022		100	Day(s): 0, Hour(s): 0, Minute(s): 43, Second(s): 23.8	8/1/2022
 CBT: <a href="#">Compass Code of Ethical Business Conduct</a> Code : I_CPL_00164_CBT		8/1/2022		100	Day(s): 0, Hour(s): 0, Minute(s): 43, Second(s): 14.1	8/1/2022
 Document: <a href="#">Checklist – GuideWell Contingent Resource New Hire Compliance Requirements (C,S,I)</a> Code : I_CPL_00092_DOC		8/1/2022			Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 59	8/1/2022
 CBT: <a href="#">Affordable Care Act (ACA) Overview</a> Code : I_CPL_00156_CBT		8/1/2022		100	Day(s): 0, Hour(s): 0, Minute(s): 51, Second(s): 12	8/1/2022
 Document: <a href="#">Acknowledgement of Temporary Staffing Agreement (C,W,I)</a> Code : I_CPL_00093_DOC		8/1/2022			Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 8	8/1/2022
 Document: <a href="#">Acknowledgement of Temporary Staffing Agreement (C,W,I)</a> Code : I_CPL_00093_DOC		8/1/2022			Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 4	8/1/2022
 Document: <a href="#">Acknowledgement of Temporary Staffing Agreement (C,W,I)</a> Code : I_CPL_00093_DOC		8/1/2022			Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 51	8/1/2022
 CBT: <a href="#">Medicare Part A</a> Code : I_FNC_01073_CBT		9/24/2021			Day(s): 0, Hour(s): 0, Minute(s): 13, Second(s): 59.7	8/24/2021
 CBT: <a href="#">Agent and Broker Training of the Affordable</a>		9/21/2021		100	Day(s): 0,	9/21/2021

**Care Act (ACA)**

Code : I\_CPL\_00147\_CBT

Hour(s): 1,  
Minute(s): 3,  
Second(s): 58.7

 Video: GuideWell Learning – Getting started with Mobile Learning	Code : I_EMP_00323_VID	9/21/2021	Day(s): 0, Hour(s): 0, Minute(s): 4, Second(s): 14	9/21/2021
 CBT: Beginning Your Development Journey at GuideWell Podcast	Code : I_EMP_00162_CBT	9/21/2021	Day(s): 0, Hour(s): 0, Minute(s): 1, Second(s): 18.2	9/21/2021
 CBT: Product - PPO	Code : B_FNC_00152_CBT	9/21/2021	Day(s): 0, Hour(s): 0, Minute(s): 1, Second(s): 42.6	9/2/2021
 VILT Course: Telesales Florida Blue Medicare	Code : I_FNC_00682_VILT	9/10/2021		8/25/2021
 CBT: Beginning Your Development Journey at GuideWell Podcast	Code : I_EMP_00162_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 21, Second(s): 3.7	9/2/2021
 CBT: Medicare Overview	Code : I_FNC_01072_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 20, Second(s): 56.5	8/24/2021
 CBT: 2022 EGWP Plans	Code : I_FNC_01773_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 6.9	9/2/2021
 Curriculum: EGWP - Sales Internal	Code : I_FNC_01776_CUR	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 6.9	9/2/2021
 CBT: Medicare Part D	Code : I_FNC_01076_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 1, Second(s): 2.3	9/2/2021
 CBT: Medicare Part D	Code : I_FNC_01076_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 17.2	9/2/2021
 CBT: Medicare MedSupp	Code : I_FNC_01077_CBT	9/2/2021	Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 55.1	9/2/2021
 CBT: Product - HMO	Code : B_FNC_00151_CBT	9/1/2021	Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 10.3	9/1/2021
 CBT: Senior Sensitivity	Code : B_FNC_00146_CBT	8/31/2021	Day(s): 0, Hour(s): 0, Minute(s): 19, Second(s): 17.8	8/31/2021
 CBT: Sales Compliance	Code : B_FNC_00145_CBT	8/31/2021	Day(s): 0, Hour(s): 0, Minute(s): 33, Second(s): 30.3	8/31/2021
 Video: GuideWell Learning – Getting started with Mobile Learning	Code : I_EMP_00323_VID	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 5, Second(s): 37	8/30/2021
 Document: Contingent Attestation: Company Owned Equipment	Code : I_CPL_00132_DOC	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 34	8/30/2021

 ↗	CBT: Making and Receiving Calls in Five9 Code : B_FNC_00134_CBT	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 5, Second(s): 21.5	8/30/2021
 ↗	CBT: Searching for Member Information in Sapphire Code : B_FNC_00119_CBT	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 12.5	8/30/2021
 ↗	CBT: Creating Proposals in Salesconnect Code : B_FNC_00117_CBT	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 47	8/30/2021
 ↗	CBT: Systems and Tools Overview Code : B_FNC_00120_CBT	8/30/2021	Day(s): 0, Hour(s): 0, Minute(s): 17, Second(s): 21.3	8/30/2021
 ↗	Quick Assessment: Telesales Florida Blue Medicare Product Class Assessment Code : I_FNC_00682_VILT-0007_QAS_02	8/27/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 11, Second(s): 35
 ↗	CBT: Sales Scenario - Product Part D Code : B_FNC_00149_CBT	8/26/2021	Day(s): 0, Hour(s): 0, Minute(s): 25, Second(s): 4.5	8/26/2021
 ↗	CBT: Product - Part D Code : B_FNC_00147_CBT	8/26/2021	Day(s): 0, Hour(s): 1, Minute(s): 6, Second(s): 35.8	8/26/2021
 ↗	CBT: Affordable Care Act (ACA) Overview Code : I_CPL_00120_CBT	8/25/2021	100	Day(s): 0, Hour(s): 1, Minute(s): 25, Second(s): 24.2
 ↗	CBT: Product - PPO Code : B_FNC_00152_CBT	8/25/2021	Day(s): 0, Hour(s): 0, Minute(s): 4, Second(s): 40.1	8/25/2021
 ↗	CBT: Product - HMO Code : B_FNC_00151_CBT	8/25/2021	Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 3.3	8/25/2021
 ↗	Quick Assessment: Telesales Florida Blue Medicare Basics Class Assessment Code : I_FNC_00682_VILT-0007_QAS_01	8/25/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 16, Second(s): 51
 ↗	CBT: 2022 EGWP Plans Code : I_FNC_01773_CBT	8/24/2021	Day(s): 0, Hour(s): 0, Minute(s): 36, Second(s): 6.5	8/24/2021
 ↗	CBT: Medicare MedSupp Code : I_FNC_01077_CBT	8/24/2021	Day(s): 0, Hour(s): 0, Minute(s): 9, Second(s): 14.6	8/24/2021
 ↗	CBT: Medicare Part D Code : I_FNC_01076_CBT	8/24/2021	Day(s): 0, Hour(s): 0, Minute(s): 11, Second(s): 46.2	8/24/2021
 ↗	CBT: Medicare Part B Code : I_FNC_01074_CBT	8/24/2021	Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 34.1	8/24/2021
 ↗	CBT: Medicare Part C Code : I_FNC_01075_CBT	8/24/2021	Day(s): 0, Hour(s): 0, Minute(s): 13, Second(s): 9	8/24/2021
 ↗	CBT: Medicare Part B	8/24/2021	Day(s): 0,	8/24/2021

 Curriculum: 2022 AEP Medicare Product Training - Telesales and Retail	Code : I_FNC_01748_CUR	8/23/2021	94	Day(s): 0, Hour(s): 3, Minute(s): 35, Second(s): 8.4	8/19/2021
 CBT: 2022 Florida Blue Medicare Supplement Products	Code : B_FNC_01139_CBT	8/20/2021		Day(s): 0, Hour(s): 0, Minute(s): 20, Second(s): 49.7	8/20/2021
 CBT: 2022 Florida Blue Medicare Supplement Products	Code : B_FNC_01139_CBT	8/20/2021		Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 9.5	8/20/2021
 CBT: 2022 Florida Blue Medicare PPO Plans	Code : B_FNC_01143_CBT	8/20/2021		Day(s): 0, Hour(s): 0, Minute(s): 25, Second(s): 27.8	8/20/2021
 CBT: 2022 Florida Blue Medicare HMO Plans	Code : B_FNC_01141_CBT	8/19/2021		Day(s): 0, Hour(s): 0, Minute(s): 50, Second(s): 57.8	8/19/2021
 Curriculum: 2022 AEP Medicare Core Curriculum - Internal	Code : I_FNC_01734_CUR	8/19/2021	90.48	Day(s): 0, Hour(s): 2, Minute(s): 18, Second(s): 36.9	8/19/2021
 Certificate: 2022 Medicare Core Continuing Education Credits (CES)	Code : B_FNC_01138_CERT	5	8/19/2021	90.48	8/19/2021
 CBT: Medicare Compliance and Fraud, Waste and Abuse Training	Code : I_CPL_00146_CBT	8/18/2021	90	Day(s): 0, Hour(s): 1, Minute(s): 12, Second(s): 24.4	8/18/2021
 CBT: Privacy and Security Training	Code : I_CPL_00122_CBT	8/17/2021	80	Day(s): 0, Hour(s): 0, Minute(s): 52, Second(s): 15.4	8/17/2021
 Video: GuideWell Learning Overview for Team Members Video Tutorial	Code : I_EMP_00324_VID	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 54	8/17/2021
 Video: GuideWell Learning - How to Complete a Skillsoft/Percipio Course	Code : I_EMP_00322_VID	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 44, Second(s): 24	8/17/2021
 Job Aid: DIVVY Communication Planning - User Guide (Internal Reviewers)	Code : I_EMP_00141_JA	8/17/2021		Day(s): 0, Hour(s): 1, Minute(s): 0, Second(s): 35	8/17/2021
 Job Aid: Delete an Activity on My Development Plan	Code : I_EMP_00125_JA	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 2, Second(s): 2	8/17/2021
 Job Aid: Create and Update My Development Plan	Code : I_EMP_00146_JA	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 13, Second(s): 4	8/17/2021
 Versional: Access and Complete a Required CBT You are compliant	Code : I_EMP_00027_VER	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 40	8/17/2021
 Job Aid: Access and Complete a Required Activity (16.1.1)	Effective date for this version is 12/29/2016	8/17/2021		Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 40	8/17/2021

 	<a href="#">CBT: Security Awareness Essentials</a> Code : I_CPL_00125_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 54, Second(s): 23	8/16/2021
 	<a href="#">CBT: Protecting Against Malicious Insiders</a> Code : I_CPL_00127_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 10, Second(s): 34	8/16/2021
 	<a href="#">CBT: Workplace Harassment Prevention</a> Code : I_CPL_00113_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 42, Second(s): 5	8/16/2021
 	<a href="#">CBT: Outbound Telecommunications Training</a> Code : I_CPL_00121_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 44, Second(s): 8.7	8/16/2021
 	<a href="#">CBT: Compass Code of Ethical Business Conduct</a> Code : I_CPL_00126_CBT	8/16/2021	100	Day(s): 0, Hour(s): 1, Minute(s): 34, Second(s): 56.5	8/16/2021
 	<a href="#">Document: Checklist – GuideWell Contingent Resource New Hire Compliance Requirements (C,S,I)</a> Code : I_CPL_00092_DOC	8/16/2021		Day(s): 0, Hour(s): 0, Minute(s): 3, Second(s): 23	8/16/2021
 	<a href="#">Versional: Florida Blue Security Awareness Letter and Attestation CW</a> <i>You are compliant</i> Code : S_REQ_00006_VER	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 35.8	8/16/2021
 	<a href="#">CBT: Florida Blue Security Awareness Letter and Attestation CW (16.1.1)</a> <i>Effective date for this version is 1/3/2017</i> Code : S_REQ_00006_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 6, Second(s): 35.8	8/16/2021
 	<a href="#">Document: Acknowledgement of Temporary Staffing Agreement (C,W,I)</a> Code : I_CPL_00093_DOC	8/16/2021		Day(s): 0, Hour(s): 0, Minute(s): 0, Second(s): 14	8/16/2021
 	<a href="#">Versional: GuideWell Compliance Awareness Letter</a> <i>You are compliant</i> Code : S_REQ_00005_VER	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 9, Second(s): 32.7	8/16/2021
 	<a href="#">CBT: Guidewell Compliance Awareness Letter (16.1.1)</a> <i>Effective date for this version is 1/3/2017</i> Code : S_REQ_00005_CBT	8/16/2021	100	Day(s): 0, Hour(s): 0, Minute(s): 9, Second(s): 32.7	8/16/2021